# IMPACT REPORT

**Seven Years of Improving Lives** 

















Community Resource Center OF TETON VALLEY

Our mission is to improve lives by connecting those in need with a network of resources.

#### **BOARD**

David Fischel,
Board Chair
Billie Siddoway,
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Greta Frohlich, Secretary
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Adam Williamson Rich Romano Katie Long

## **STAFF**

Alex Bontecou,
Executive Director
Estefania Garcia,
Bilingual Case Manager

Willy Warner, Client Services Support Staff

**Andrea Swedberg**, Food for Good Program Manager

# THE NUMBERS

Since CRCTV opened its doors in 2016:\*

\$249K

State and federal program funding allocated to clients for rent and utility assistance.

766
Households served.

\$168K

Financial aid provided for basic needs.

976
Hours of advocacy
work on behalf of

\*Numbers are growing each week. These amounts reflect totals as of July 1, 2023.

## A NOTE FROM OUR EXECUTIVE DIRECTOR



As with all times of great change and transformation, there is a sense of urgency to solidify future plans. We often find discomfort in the unknown. There is an illusion that change means instability. I believe that it is in these times of discomfort that growth takes place. In planning for the future, we inherently reflect on the past. That is how we learn from our successes and reflect on the things we could have done better. Through each, we apply those lessons onto how we choose to move forward.

This past year has been a year of transformation within our organization. Since I've stepped into the role of executive director, I've looked back on our history, taking note of the programs that have evolved and endured the tests of time, our collective response to the Covid-19 pandemic, and the changing of staff. After looking at the journey of the Community Resource Center's first seven years and reflecting on the founding mission, which is the bones of who we are, I see how far we've come and can so easily visualize how we can grow.

It makes me hopeful and inspired to see the tremendous impact we've had in the Teton Valley community since opening our doors in 2016. The intention behind this report is to celebrate the successes and learn from everything else; to honor the staff, the board members, and donors that have made this organization, its mission, and its impact possible. As you read through this report, I hope you take note as I have of the moments worthy of celebration: the collaborative efforts and organizational partnerships that have grown programs and possibilities. Let's reflect and celebrate together on seven years spent assisting more than 760 unique households move away from crisis and toward stability; providing more than \$165,000 in emergency financial assistance for basic needs; and connecting community members to hundreds of thousands of dollars via federal, state, and local programs for rent and utility assistance; and garnering 50,000-plus pounds of food annually that we rescue and re-distribute to our community. The staff members, the CRCTV Board of Directors, and the volunteers and the donors make up this tremendous community of stewards of positive change.

In celebrating how far we've come, the plans on how to proceed are forming. We're carefully and intentionally creating new programs, all designed to withstand the tests of time. We're growing our community with new staff and summer interns, new donors, and new collaborations that can extend our reach to those who need us the most. For those of you that have been a part of this community growth, you have made this impact possible. For those who are just joining, you are helping to make our future even brighter. Thank you for being on this journey with us and for creating positive change in our community. Here's to our past seven years ... and to many more yet to come.

Cheers,

Alex Bontecou

**Executive Director** 

# **WHO WE SERVE**

# Our community (Teton County, ID) Total population: 12,544

- Residents living below ALICE (Asset Limited, Income Constrained, Employed) levels: 38% 'According to 2021 ALICE Study
- According to the 2022 Teton Region Housing Needs Assessment, about 3% (equivalent to 120 households) of Teton County, Idaho, residents indicated they are currently not permanently housed, but rather couch surfing, camping, or living in a vehicle.
- More than half of Teton Valley renters (51%) earn below 80% AMI. 'According to 2022 HNA
- **a** 30% of CRCTV clientele have a language barrier.

# **CRCTV PROGRAMS OLD AND NEW**

#### **Quality of Life Funds**

Since our inception in 2016, we have disbursed more than \$168,000 on behalf of over 270 households to pay for basic, emergent needs such as rent assistance or emergency shelter, energy assistance, food, clothing, transportation, and medical costs.



#### **Downtown Office Hours**

New in 2023

To improve the accessibility of our services, we are providing office hours in the Teton Geo Center's Idea Gallery. Our bilingual Case Manager, Estefania Garcia, will be available to meet with clientele at this downtown location every Friday from 11 am to 2 pm.

#### **Housing Security Deposit Program**

This program is designed to assist low-income households with initial move-in costs by paying the security deposit directly to the landlord in time to secure the rental for an approved applicant. The client can then make monthly payments to the CRCTV, with no interest, to pay back the loan over the course of a year. This program has assisted twelve households with security deposit payment, five of which were in 2022 alone.

#### **Food for Good**

Many know about our fabulous food rescue program, and the free food distributions we offer to the Valley six days per week, but did you know that the program began with just one volunteer? That number quickly jumped to twenty-three volunteers by the end of Fall of 2017! During this program's first year, we saved 27,000 pounds of food. Now, our twenty-five volunteers, rescue, on average, 50,000 pounds of food annually that would otherwise be destined for the landfill. We've also added a Food for Good van so that we can expand our distributions with mobile pop-ups at local events.





#### **Household Goods Pantry and Clothing Rack**

Our in-house pantry offers basic household items such as diapers, hygiene products, bedding, and cleaning supplies to anyone in the community in need. In 2023, thanks to our generous community, we expanded this pantry to include seasonal clothing for adults, children, and babies.



# Teton Valley Cares: Saturday, August 19

When basic needs are met for their family, students are significantly more likely to succeed in their education and post-secondary lives.

In **collaboration** with the Education Foundation of Teton Valley, we host this **free back-to-school readiness** event, providing health, dental, vision and hearing checks, haircuts, school supplies, backpacks, bikes, household goods, back to school outfits, and information about local resources, free or reduced cost programming and so much more! **In 2022, 80 families** attended, accounting for **250 people**.



#### **Firewood Rescue**

New in 2023

Thanks to **collaboration** with Teton Valley Community Recycling and the Teton County Solid Waste department, we were able to launch a firewood rescue program, removing untreated, dimensional lumber from the wood scrap pile at the transfer station and **providing free firewood** to our community from the TVCR trailer in our parking lot.



### TIN CUP!!

COMMUNITY FOUNDATION OF TETON VALLEY

Funds we receive through the Tin Cup Challenge are instrumental in providing our staff with the resources they need as they support our clientele and the Teton Valley community. Our staff are the heart and soul of the case management, advocacy, and referral services that make a difference in the lives of those who walk through our doors and the programming that helps individuals and families work through crises and towards stability. You can donate by going to cftetonvalley.org/tin-cup-challenge.

# **NEIGHBORS FOR GOOD**

Neighbors for Good is a community of monthly donors that provide flexible, predictable funding for the CRCTV. This new, sustainable revenue stream enables the CRCTV to provide assistance to our neighbors in need without delay.

# These Founding Members of Neighbors for Good helped us get started with \$2,500 annual pledges:

98 Electric, Dawn Donovan Felchle, Jenny Charles & Gene Marcowka, Richard Grundler, Tributary, Spark Foundation, Jerry & Barbara Wolahan

## **2023 Neighbors for Good members:**

Suellen Carman, Laurel Dorr, Alice & John Finley, Josie Gray, Kathleen Haar, Mary Heller, Cheryl Koshuta, Ralph Mossman, Cathy O'Connor, Anna Palmer, Janna Rankin, Julia Tellman, Mary Wiser, Jeffrey Decker

Interested in joining the Neighbors for Good community? Start making an impact today by visiting *crctv.org* and clicking on the Donate Now button.

Signing up for monthly contributions makes you a part of this impactful community!